CALL FORWARD ALL

Redirect all of your incoming calls to a number of your choice.

Turn it on
1. Press ***71** (1171 for rotary users).
2. At the dial tone, dial the "forward-TO" number.
3. After dialing the "forward-TO" number, when the phone is answered, Call Forward All is on. If the line is busy or there is no answer, hang up. Your calls will be forwarded.

Turn it off
1. Press ***72** (1172 for rotary users).
2. After entering your off code, when you hear a stutter dial tone, Call Forward All is off.

NOTE: Centrex users should use ***71** to activate and **#71** to deactivate.

Tips
- To reactivate your previous call forwarding destination, press ***79** (1179 for rotary users). You will hear a confirmation tone.
- When Call Forward All is activated, you may hear a short ring as a call is forwarded, but you will not be able to answer the call.
- Remember, Call Forward All stays on until you turn it off.
- You can still call out when your incoming calls are being forwarded.
- If a call is forwarded to a number outside your local calling area, usage or long distance charges will apply to your account, not your caller's.

CALL FORWARD / REMOTE ACTIVATION

Turn it on
1. Dial 740-779-1210 (from a touch tone phone).

2. Dial the "forward-FROM" phone number.
3. Enter your PIN number. If the phone number and the PIN number are a match, a confirmation tone followed by a dial tone is returned.
4. Press ***71**.
5. Listen for recall dial tone.
6. Dial the "forward-TO" phone number.
7. When someone answers, verify that you have received the programmed number.

Turn it off
- To cancel from the "forward-TO" location, use the same procedure as "Turn it on," except use access code ***72** or to cancel from the "forward-FROM" location, press ***72**.

Tips
- You can still call out when your incoming calls are being forwarded.
- If a call is forwarded to a number outside your local calling area, usage or long distance charges will apply to your account, not your caller's.

CALL FORWARD BUSY

Redirect incoming calls to a number of your choice while your line is busy.

Turn it on
1. Press ***90** (1190 for rotary users).
2. At the dial tone, dial the "forward-TO" number.
3. After dialing the "forward-TO" number, when the phone is answered, Call Forward Busy is on. If the line is busy or there is no answer, hang up. Your calls will be forwarded.

Turn it off
1. Press ***91** (1191 for rotary users).
2. After entering your off code, when you hear a stutter dial tone, Call Forward Busy is off.

NOTE: Centrex users should use ***72** to activate and **#72** to deactivate.

CALL FORWARD NO ANSWER

Redirect incoming calls to a number of your choice when your line is not answered.

Turn it on
1. Press ***92** (1192 for rotary users).
2. At the dial tone, dial the "forward-TO" number.
3. After dialing the "forward-TO" number, when the phone is answered, Call Forward No Answer is on. If the line is busy or there is no answer, hang up. Your calls will be forwarded.

Turn it off
1. Press ***93** (1193 for rotary users).
2. After entering your off code, when you hear a stutter dial tone, Call Forwarding No Answer is off.

NOTE: Centrex users should use ***73** to activate and **#73** to deactivate.

CALL FORWARD BUSY / NO ANSWER

Redirect incoming calls to a number of your choice while your line is busy or your line is not answered.

Tips
- This feature is commonly used with our Voicemail service.
- You can still call out when your incoming calls are being forwarded.
- If a call is forwarded to a number outside your local calling area, usage or long distance charges will apply to your account, not your caller's.